

Worldwide Virtual

2026 Website Update First-Time Login Instructions

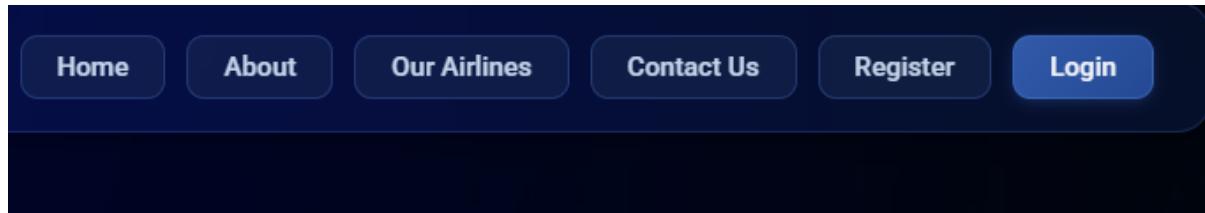
January 2026

Who is This Guide For?

This guide is for all current pilots accessing the new system known as VirtualAero for the first time.

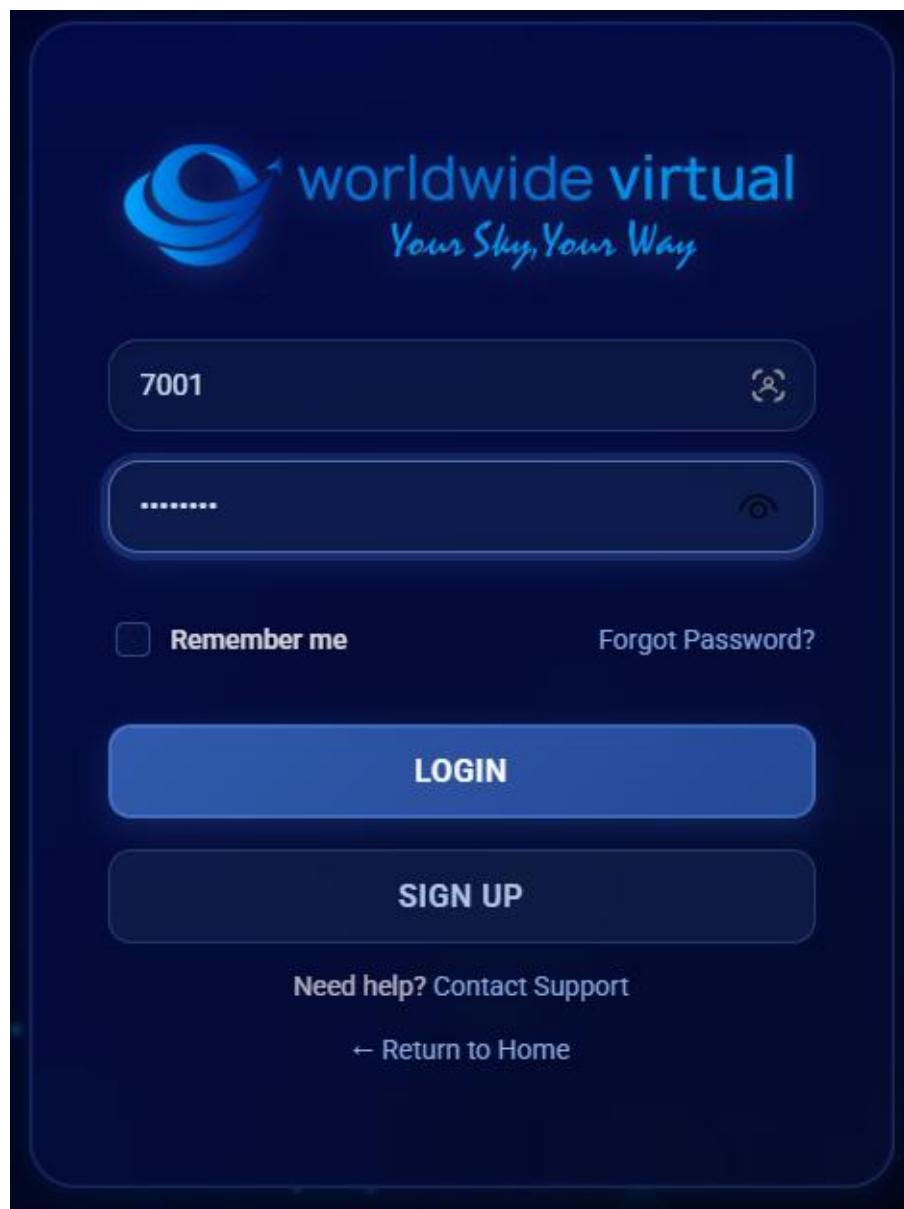
Logging In

To login to the website, at the top right, you will see the login button. Click that.



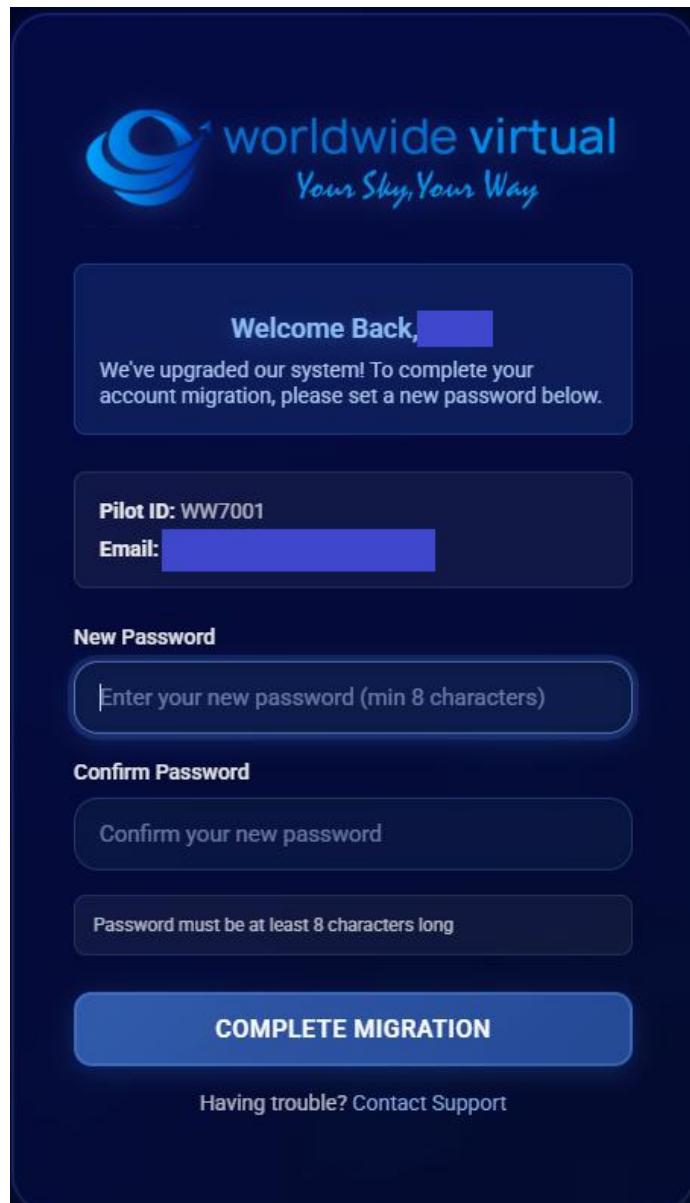
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For first time logging into new website, for existing pilots, use your current credentials that you use for the old website. Your username can either be your Pilot ID (e.g. 7001), Pilot ID with WW in front (e.g. WW1000) or your email.



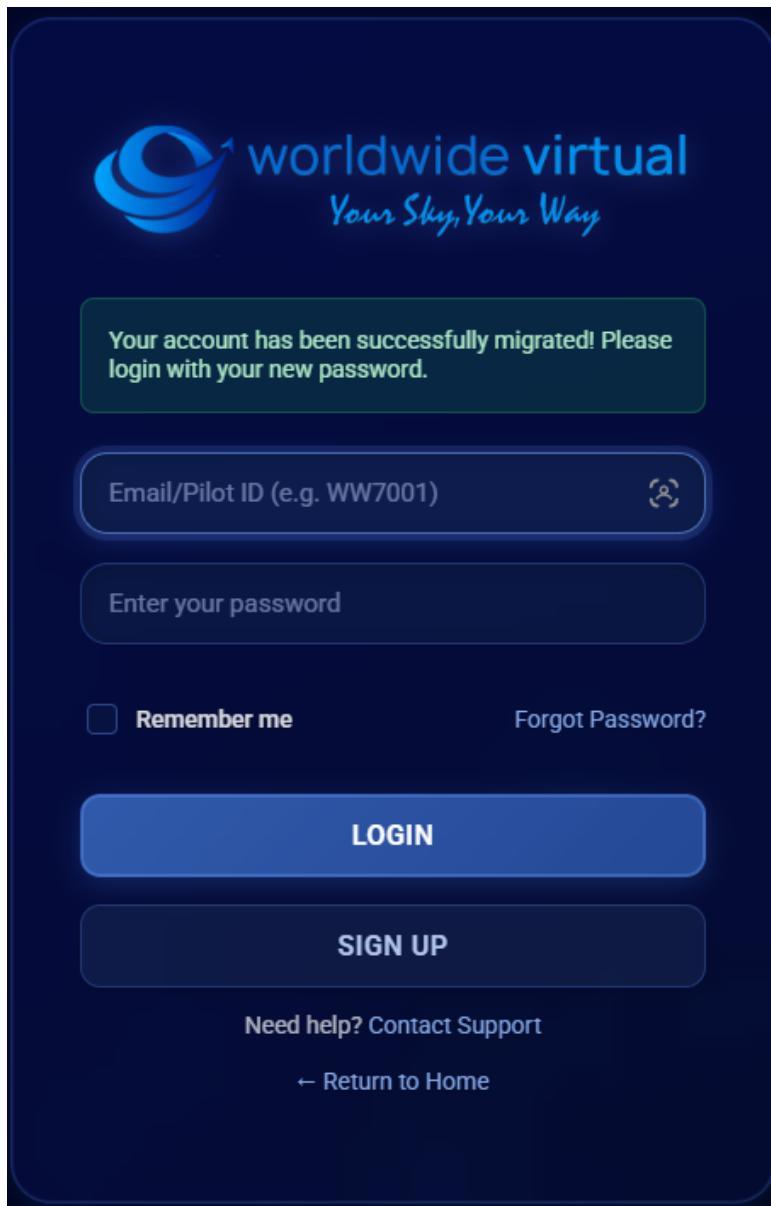
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Next you will see the Welcome Back screen. We require you to update your password on first login. It needs to be at least 8 characters (no restrictions). However, we strongly recommend not using a password you have used at Worldwide Virtual before. Nothing to be alarmed about, we just like good security practices!



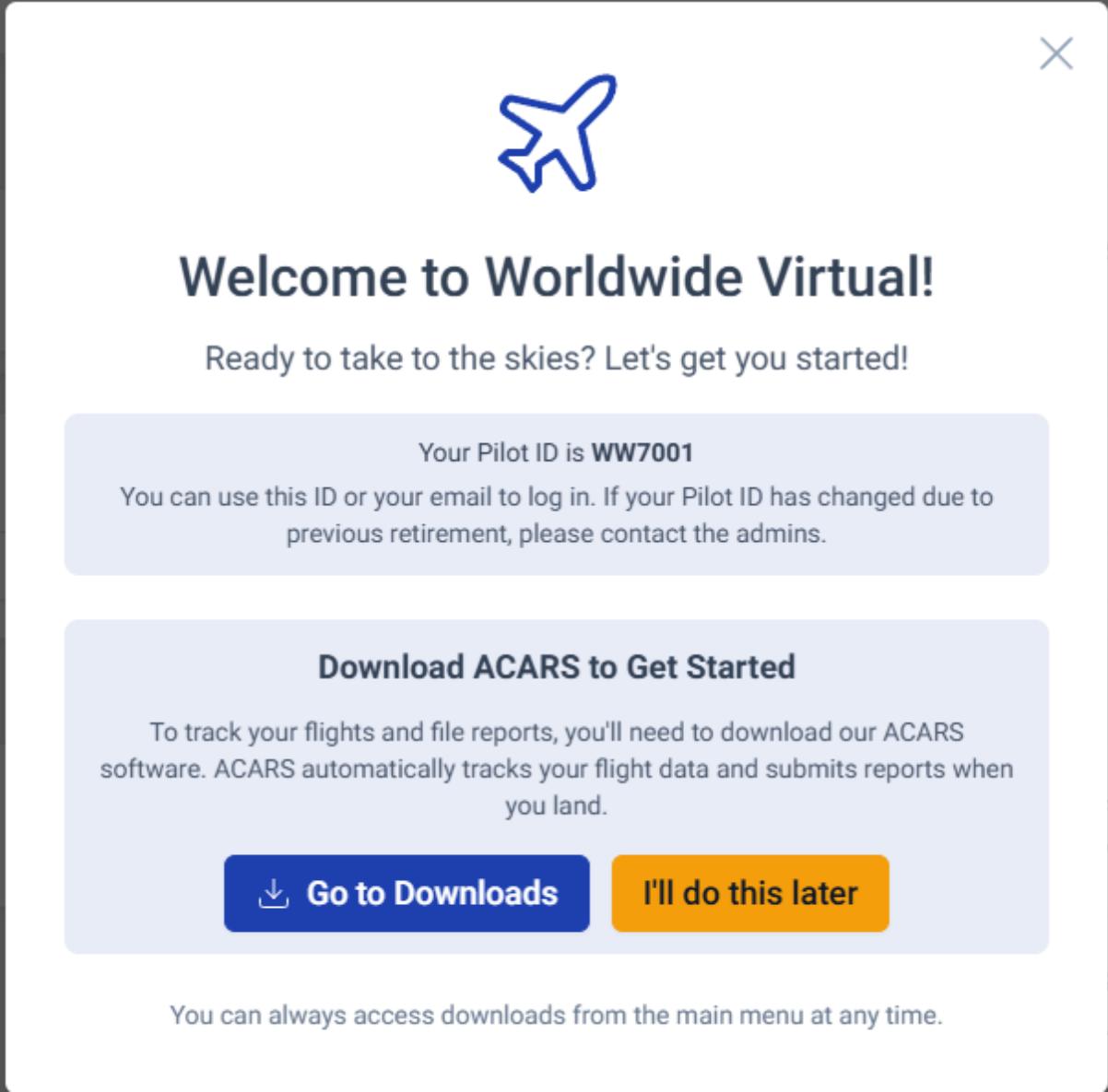
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If it worked, you should see a success message. Now use your new password to login. Highly recommend using your **email address** here just in case your Pilot ID changed during the migration (mainly for pilots who haven't flown in 12+ months).



Please be patient for the first login, it might take a few moments as the system does some work in the background. This only happens once and should be good going forward.

Upon logging in you will be presented with the following message including your Pilot ID. You will need to download the new ACARS applicable for your simulator/windows version. You can do this by going to Downloads. If you aren't ready to yet, just click I'll do this later. This will only appear once if you select any of the buttons.



The image shows a digital interface for a login screen. At the top, there is a blue airplane icon. Below it, the text "Welcome to Worldwide Virtual!" is displayed in a large, bold, dark blue font. Underneath that, a smaller text says "Ready to take to the skies? Let's get you started!". A callout box contains the text "Your Pilot ID is **WW7001**". Below this, a message reads: "You can use this ID or your email to log in. If your Pilot ID has changed due to previous retirement, please contact the admins." Another callout box below contains the text "Download ACARS to Get Started". Underneath, a message says: "To track your flights and file reports, you'll need to download our ACARS software. ACARS automatically tracks your flight data and submits reports when you land." At the bottom, there are two buttons: a blue one with a downward arrow icon and the text "Go to Downloads" and an orange one with the text "I'll do this later". Below the interface, a note says: "You can always access downloads from the main menu at any time."

If you were “retired” (e.g. no flights for over 12 months), then your Pilot ID may have changed. We do have ways of changing it back, just contact an admin on discord (fastest) or via the contact form.